

# Guidelines for Shoppers

• Please pre-order your food items if the vendors offer such services. We encourage you to pick-up your items and leave. This will limit the number of people at the market.

• Stay home if you are sick.

• Anyone who is at higher risk including individuals who are over 65 and/or with underlying health conditions are encouraged to stay home.

• Wearing a face covering or mask will be required.

• This is not a family event.

• Limit attendance to one member of the household.

• There will be defined entrances at the market and a line. There will also be signage showing the six feet distance between shoppers.

• You will only be allowed to enter the market by a Farmer's Market staffer will monitor the flow of the customers in and out the market.

• Please sanitize your hands before entering the market. There will be locations throughout the market for this purpose. Sanitize your hands as frequently as you can as you move throughout the market.

• There will be no lingering at the market. Please limit interactions with others and vendors. No hugs or handshakes, please.

• Maintain at least an arm's length distance between other shoppers and vendors, especially while you are walking in the market.

• PLEASE NO DOGS OR OTHER ANIMALS AT THE FARMERS MARKET UNLESS THEY ARE SERVICE DOGS.

• There will be no consumption of food onsite and no congregating of any form at the market.

• No hand-to-hand contact will be allowed between vendors and shoppers. Point to the product you would like, allow the vendor to bag it and set it down on the table before you pick it up.

• Do not hand vendors payments directly. Place cash and credit cards on the table for vendors to pick up. Our vendors offer a contactless payment option like Venmo or Apple Pay, which allows you to pay with your phone with their wifi-enabled reader.

• Avoid touching your eyes, nose, and mouth.

• Thoroughly wash your hands often with soap for at least 20 seconds according to the CDC Guidelines. If hand washing is not available, use a CDC approved hand sanitizer, either 60% ethanol or 70% isopropanol.

• At home, wash all products thoroughly before using.

• Link cards (food stamps) will continue to be accepted at the Palos Heights Farmers Market, and the Link-matching program

• Please be patient.

YOU WILL NOT BE ABLE TO SHOP AT THE MARKET BEFORE THE OFFICIAL OPEN TIME OF 8:00AM. That rule has been lightly enforced in the past because some regular shoppers work before the vendors are all set up. However, at this time we are strictly enforcing the farmer's market open and closing times for safety.

The city's commitment to a (safe) market is a lifeline to the farmers and ranchers and artisans who need a place to sell their products. For customers, it is a source for local, healthy fare that you can purchase in a managed space that's about as safe as a shopping space can be these days.